

PRIVACY POLICY

REGISTRY ADMINISTRATOR

West Coast Seaservice Oy Ltd (later referred as WCSS)

Karjalankatu 18, 26100 Rauma

Business ID: 2072041-9

WCSS is committed to protect the privacy of the users of its services in accordance with applicable valid law. The logs maintained internally by WCSS are the subscriber register of the newsletter and the reservation database. Personal information is needed to handle reservations and provide related information to customers. The user accepts the terms of this privacy statement by using our services.

If the user does not accept these terms, the user is not entitled to our services.

1. RESERVATION DATABASE

The register is used to implement user-ordered services. Booking information is collected because without them we wouldn't be able to provide and produce the requested services to the user.

Information stored by the Sportum booking system

Personal information such as name, passenger type (adult, child, infant), e-mail and/or telephone number, and travel and booking information such as booking ID and reservation time. In addition, address information is saved for chargeable customer for billing purposes.

Disposition of information

Personal information used for booking is stored as technical records in the Sportum reservation system. Data is not transferred outside the EU.

Exercise of rights

The user has the right to know what information is stored on the WCSS reservation database of him or her. The information can be checked free of charge once a year. The request for verification must be submitted in writing to the address mentioned at the beginning of this register, and the request must be signed by hand. The information to be disclosed in response to a request for verification, shall be provided in writing and sent to the address indicated by the person concerned.

Data protection

The electronic register is protected according to the following principles: 1. The register is used in a controlled manner. 2: Access to the register is restricted to persons with prior authorization for their duties. 3. Data is collected in protected electronic databases.

Only WCSS employees have the right to access data from the reservation databases. Each user has their own username and password, which are required at log in. Access to the register is granted on a limited and controlled on the basis of work tasks. Users are bound to professional secrecy.

The system is protected by network technology so that only specified directions have access to the system. Data is stored for five (5) years.

2. SUBSCRIBER REGISTER OF ELECTRONIC NEWSLETTER

Purpose of the register

The register provides information on current affairs on the accommodation property. The form of communication is a newsletter sent via e-mail. Subscribing a newsletter does not oblige the subscriber to take any actions. User is added to the subscriber register of newsletter only with the consent of the user. Registered information does not create subscriber profile.

Subscriber information

When the subscriber makes a reservation, his or hers e-mail address is stored in the register. If the subscriber gives his or hers first name and last name, they will also be saved. If the subscriber wants to provide further information later on, the user-specific content contained in the registry may vary depending on the user's actions.

Right of decline

Subscribing of the newsletter can be canceled at any time. The order can be canceled by registering via refusal link at the end of each newsletter or by contacting the customer service info(at)wcss.fi.

Regular sources of information

Data is only collected when the customer approves the disposition of their information for marketing purposes.

Disposition of information

Data is processed by WCSS. Servers and other technical data processing equipment can be property of a third-party service provider that provides services to the registry owner. The owner of the registry, as well as authorized contractors, can obtain access to these device services from an external service provider. Data is not transferred outside the EU.

Exercise of rights

The subscriber has the right to know what information is stored of him or her on the WCSS newsletter subscriber register. The information can be checked free of charge once a year. The request for verification must be sent in writing to the company that maintains the register. The request must include the e-mail address that the subscriber has notified in registration. The request sender must sign the request by hand. Following to review request, the data is sent to the e-mail address indicated in the request. If there's an error in the subscriber information, he or she has the right to correct the error. With error correction requests you have to be in contact with customer service info(at)wcss.fi.

Data protection

The electronic register is protected according to the following principles: 1. The register is used in a controlled manner. 2: Access to the register is restricted to persons with prior authorization for their duties. 3. Data is collected in protected electronic databases. Manually handled documents which include personal information, are properly destroyed.